



INSTALLATION AND SERVICE TECHNICIAN

Technical Security Integration, Inc. (TSI) is the leading American-owned Systems Integrator in the United States, yet we recognize that any one individual can make a real difference. TSI is known as the most responsive Systems Integrator and strives to provide world-class service. Our environment is entrepreneurial, dynamic, and fanatically customer-focused. We are industry leaders determined to serve and secure our customers; and set the highest industry standards for customer service.

TITLE: Installation and Service Technician

LOCATION: US – Kansas City, New Orleans/Baton Rouge, Cedar Rapids, WA

JOB TYPE: Full Time or Contract available

JOB DESCRIPTION:

Responsible for pre-wiring, installing, programming, troubleshooting and maintenance of products and services ordered for structures under construction, prior to and after placement of walls/ceilings as well as existing structures for Surveillance Systems; Access Control Systems; Alarm & Notification Systems; and Background Music & Paging Systems. This role requires experience working in the Surveillance & Security industry and other minimum technical criteria corresponding to the Tech Level position on the Technical Worksheet. Reports to Foreman or Project Manager.

RESPONSIBILITIES:

- Install, move, and modify Surveillance, Security, Audio systems and related equipment according to job order specifications, standards, and procedures.
- Install conduit.
- Install/pull cable and wire.
- Mounting panels, field devices, computers, power supplies.
- Programming, set-up, testing systems.
- Diagnose equipment malfunctions.
- Maintain and submit accurate paperwork and documentation.
- Report and monitor service order changes.
- Maintain and repair systems and equipment according to manufacturer recommendations and specifications.
- Respond to on-call assignments after business hours.
- Perform additional functions incidental to technicians.
- Ensure that all statutory requirements (e.g. Local Code Enforcement, EPA etc.) are adhered to on site at all times.
- Develop a full understanding and working knowledge of the Company's OH&S Policies and Procedures and OSHA regulations, ensuring all site personnel adhere to them at all times.

NOTE: This document is an outline of the primary tasks assigned and may be changed at the discretion of management, formally or informally, either verbally or in writing. All team members are expected to assist TSI in achieving its goals even if such tasks are beyond the scope of this outline. The job description does not constitute an employment contract, implied or otherwise, other than an "at will" relationship and is subject to change by the employer as the needs of the employer and requirements of the job change.

- Ensure the appropriate safety equipment is worn by site personnel at all times.
- Ensure that relevant information is communicated to the Foreman or Project Manager enabling them to effectively carry out their functions.

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JOB REQUIREMENTS:

- University, college degree or military equivalent in Electronics, Computer Science or Networking.
- 2 years hands-on technical experience working with CCTV systems and/or access control and related equipment
- 2 plus years' experience in low-voltage
- Cisco, Microsoft or BICSI certifications highly desirable
- Willing to travel
- Clean driving record

KNOWLEDGE, SKILLS AND ABILITIES:

- Excellent computer skills including a working knowledge of DOS and Windows
- Good organizational skills
- A working knowledge of Computer Networks and Infrastructure
- Ability to occasionally lift up to 100lbs
- Skilled at troubleshooting and repair of computer hardware and software
- Ability to work and solve problems independently and without supervision as well as be a team player
- Able to communicate effectively verbally, visually, and in writing
- Develop and maintains constructive and cooperative working relationships with others
- Inspire loyalty and trust; handle with ethic and following core values and beliefs.

Competitive Employee Benefits Package included.

Technical Security Integration, Inc. is a Safety, Quality, Environmentally and Human Rights conscious Company and as a result it is the responsibility of every employee to fully understand and adhere to all of the Company's Policies and Procedures.

Technical Security Integration, Inc. thanks you for your interest in this position. If you feel you are qualified after reviewing this job description, please send your resume to careers@tsihd.com. Thank you.

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